



## **Insurance Statement**

We take pride in our ability to get the most out of your dental insurance for you. We will be glad to handle all of your billing needs. BUT:

1. We are not in-network providers for any dental plan, because we are a specialty office.
2. Delta Dental of North Carolina requires the patient to pay our office directly and they will reimburse the patient. They will not send payment to our office.
3. Secondary dental plans will not send payment to our office. They require you to pay us directly for what your primary insurance doesn't cover and then they will reimburse you directly. We will help with the paperwork, but will not submit secondary claims.

It should be mentioned that your insurance coverage is an agreement between you and your insurer. It is your responsibility to remit payment for charges not covered by your claim and insure your carrier remits payment. If a problem occurs with your claim, you will be required to establish written financial arrangements with our practice until your insurance problem is resolved.

You, the patient, are ultimately responsible for all fees from our office.